

Production closedown 24th March 2025

Dear Customer,

Unfortunately, Shepcote is forced to have a production closedown for essential maintenance from Monday 24th March 2025 until Friday 28th March 2025.

You can be reassured that we have not taken this decision lightly and we understand the position this puts our customers in, especially at this time of year at the build-up towards Easter.

The impact of the closure is that we will not be able to do any packing of all 3 Kilo, 1 Kilo, hand packed products, own label, colours and flavours etc or marzipan production during this time so we will only be **supplying bulk lines**.

If we could please ask you to look at your stock requirements early and start to increase your hand packed and marzipan goods orders now to allow for the disruption.

The production closure impacts as follows:

Monday delivery customers (24th March) will still be able to order hand packed goods until 3pm on Wednesday 19th March and Tuesday (25th March) customers can place an order until Thursday 20th March at 3pm to receive their normal deliveries.

However, please increase your orders because we will only be able to deliver bulk items to those customers on Monday 31st March and Tuesday 1st April whilst production starts again.

Production will return to normal from Monday 31st March with the first-hand packed goods being delivered Wednesday 2nd April to our normal Wednesday runs.

The customer service team will be asking you to increase your orders for the next few weeks to ensure you have the information and stock you need to supply your customers through our production maintenance closure so please bear with them.

Thank you for your continued cooperation and we look forward to moving forward with you through 2025.

Kind regards